

## **Innova Solutions - Texas Department of Information Resources (DIR) Cooperative Contract**

Innova Solutions, a global technology and talent solutions provider, has been awarded a Texas Department of Information Resources (DIR) Cooperative Contract. Through this agreement, Innova Solutions is authorized to provide [Information Technology Staff Augmentation Services](#) to eligible Texas public sector organizations under the Information Technology Staff Augmentation Contract (ITSAC).

The DIR Cooperative Contract enables state agencies, local governments, public schools, higher education institutions, and other authorized entities to procure high-value IT Staff Augmentation services at pre-negotiated, cost-effective rates - simplifying procurement while accelerating innovation.

### **Supporting Texas Government Through IT Talent and Innovation**

### **DIR Labor Categories Awarded to Innova Solutions**

*Category # 1 - Applications/Software Development*

*Category # 2 - Data/Database Administration*

*Category # 3 - Web Development*

*Category # 4 - Quality Assurance (QA) and Testing*

*Category # 5 - Networking/Telecommunications*

*Category # 6 - Security*

*Category # 7 - Project Management*

*Category # 8 - Technical Services, Help Desk and Operations*

*Category # 9 - Information Technology Services Management (ITSM Operations)*

*Category # 10 - Information Technology (IT) Marketing*

*Category # 11 - Information Technology (IT) Contracting and Procurement*

[Appendix C – Not-to-Exceed Rates](#)

[Appendix D - ITSAC Job Category & Title Descriptions](#)

## **Innova Solutions DIR Contract**

**Contract Number:** [DIR-CPO-5630](#)

## **Innova Solutions DIR Contact Information**

Daniel Williams – Managing Director, Texas Region

Telephone: 972-489-1942

E-Mail: [txdir@innovasolutions.com](mailto:txdir@innovasolutions.com)

## **Quotes and Purchase Orders**

For pricing information contact Daniel Williams at [txdir@innovasolutions.com](mailto:txdir@innovasolutions.com) and 972-489-1942. While generating a purchase order for Innova Solutions, please insert Contract Number- DIR-CPO-5630.

All finalized purchase orders must be submitted to [ar@innovasolutions.com](mailto:ar@innovasolutions.com)

## **Warranty Policy**

Customers may submit written notice of any errors, inaccuracies, or deficiencies within 30 calendar days of receiving an invoice for products or services delivered under this contract. Innova Solutions will correct the identified issues at no additional cost to the Customer.

## **Return Policy**

Upon request - and upon termination or expiration of the Contract or any associated Statement of Work - Innova Solutions will return all documents, work products, data, software, reports, and materials furnished by or developed for the Customer. This includes all drafts, notes, and artifacts containing Customer confidential information or intellectual property.

## **Reference Materials**

[ITSAC Overview](#)

[DIR Cooperative Contracts](#)