Innova Solutions - Texas Department of Information Resources (DIR) Cooperative Contract

Innova Solutions, a global technology and talent solutions provider, has been awarded a Texas Department of Information Resources (DIR) Cooperative Contract. Through this agreement, Innova Solutions is authorized to provide a full suite of technology, modernization, and consulting services to eligible Texas public sector organizations under the Deliverables-Based IT Services (DBITS) program.

The DIR Cooperative Contract enables state agencies, local governments, public schools, higher education institutions, and other authorized entities to procure high-value technology services at pre-negotiated, cost-effective rates - simplifying procurement while accelerating innovation.

DIR Service Categories Awarded to Innova Solutions

Category 1: Application Development, Maintenance & Support

- Custom application development
- Application maintenance & enhancements
- Legacy modernization
- Technology migration & transformation
- Enterprise Resource Planning (ERP) solutions

Category 2: Business Intelligence, Data Management & Automation

- Data warehousing & data lake development
- Advanced analytics, AI, and automation
- Data governance & quality management
- Business Intelligence (BI) dashboards and reporting
- Master Data Management (MDM)

Category 3: IT Assessments & Advisory Services

- IT assessments and strategic planning
- Independent Verification & Validation (IV&V)
- Technology market research & procurement advisory
- Contract implementation support
- IT governance and risk assessment

Category 4: Project & Program Management

- PMO establishment and support
- Portfolio, program, and project management
- Agile transformation and delivery
- Organizational change management
- Performance and reporting governance

Appendix C – Awarded Categories

Innova Solutions DIR Contract

Contract Number: DIR-CPO-6118

Contract Link: https://dir.texas.gov/Contracts/DIR-CPO-6118

DBITS Program Overview: https://dir.texas.gov/cooperative-contracts/deliverables-based-it-services-dbits

Innova Solutions DIR Contact Information

Murali Tiruvatra Pisharath - Group Vice President
Telephone: 860-995-2224
E-Mail: txdir@innovasolutions.com

Quotes and Purchase Orders

Innova Solutions provides pricing based on MSRP/List Price with applicable discounts determined by volume, duration, and service scope.

To request a quote or submit a purchase order, please email: **txdir@innovasolutions.com**

Include the following information in your request:

- Company/agency name and point of contact
- Summary of requested solutions or services
- Reference contract number: DIR-CPO-6118

All finalized purchase orders must be submitted to **ar@innovasolutions.com**

Warranty Policy

Customers may submit written notice of any errors, inaccuracies, or deficiencies within 30 calendar days of receiving an invoice for products or services delivered under this contract. Innova Solutions will correct the identified issues at no additional cost to the Customer.

Return Policy

Upon request - and upon termination or expiration of the Contract or any associated Statement of Work - Innova Solutions will return all documents, work products, data, software, reports, and materials furnished by or developed for the Customer. This includes all drafts, notes, and artifacts containing Customer confidential information or intellectual property.

Reference Materials

DIR Cooperative Contracts - https://dir.texas.gov/cooperative-contracts?id=41

DIR Statement of Work (SoW) Process - https://dir.texas.gov/it-solutions-and-services/buying-through-dir/statement-work-sow

We will also provide Vendor Accessibility Development Services Information Request (VADSIR) responses and Policy Driven Adoption for Accessibility (PDAA) documentation upon customer request.