Innova Solutions - Texas Department of Information Resources (DIR) Cooperative Contract

Innova Solutions, a global technology and talent solutions provider, has been awarded a Texas Department of Information Resources (DIR) Cooperative Contract. Through this agreement, Innova Solutions is authorized to provide **Information Technology Staff Augmentation Services** to eligible Texas public sector organizations under the Information Technology Staff Augmentation Contract (ITSAC).

The DIR Cooperative Contract enables state agencies, local governments, public schools, higher education institutions, and other authorized entities to procure high-value IT Staff Augmentation services at pre-negotiated, cost-effective rates - simplifying procurement while accelerating innovation.

Supporting Texas Government Through IT Talent and Innovation

DIR Labor Categories Awarded to Innova Solutions

Category # 1 - Applications/Software Development

Category # 2 - Data/Database Administration

Category # 3 - Web Development

Category # 4 - Quality Assurance (QA) and Testing

Category # 5 - Networking/Telecommunications

Category # 6 – Security

Category # 7 - Project Management

Category # 8 - Technical Services, Help Desk and Operations

Category # 9 - Information Technology Services Management (ITSM Operations)

Category # 10 - Information Technology (IT) Marketing

Category # 11 - Information Technology (IT) Contracting and Procurement

Appendix C – Not-to-Exceed Rates

Appendix D - ITSAC Job Category & Title Descriptions

Innova Solutions DIR Contract

Contract Number: DIR-CPO-5630

Innova Solutions DIR Contact Information

Murali Tiruvatra Pisharath - Group Vice President
Telephone: 860-995-2224
E-Mail: txdir@innovasolutions.com

Quotes and Purchase Orders

For pricing information contact Murali Tiruvatra Pisharath at txdir@innovasolutions.com and 860-995-2224 . While generating a purchase order for Innova Solutions, please insert Contract Number- DIR-CPO-5630.

All finalized purchase orders must be submitted to **ar@innovasolutions.com**

Warranty Policy

Customers may submit written notice of any errors, inaccuracies, or deficiencies within 30 calendar days of receiving an invoice for products or services delivered under this contract. Innova Solutions will correct the identified issues at no additional cost to the Customer.

Return Policy

Upon request - and upon termination or expiration of the Contract or any associated Statement of Work - Innova Solutions will return all documents, work products, data, software, reports, and materials furnished by or developed for the Customer. This includes all drafts, notes, and artifacts containing Customer confidential information or intellectual property.

Reference Materials

ITSAC Overview

DIR Cooperative Contracts